



Literature Center FAQ

For help with the Literature Center site, please contact Sigma-Aldrich Customer Service:

Phone: 800-325-3010

Fax: 800-325-5052

sigma-aldrich.com/customerservice

What is the Sigma-Aldrich Literature Center?

The Literature Center is a searchable collection of Sigma-Aldrich technical materials and literature. Through the site, one can request copies of product guides, newsletters, brochures, new product information, and technical guides. Many documents are also available by direct PDF download.

Where can I access the Literature Center Site?

Please visit the following address to access the Literature Center —
<http://shops.directedje.com/SigmaWebLitPortal/catalog.asp>

Do I have to login to order literature?

No. Login is not required to use the Sigma-Aldrich Literature Center, but shipping information will be required when placing an order.

Is there a charge for printed literature from Sigma-Aldrich?

No. The materials found on the Sigma-Aldrich Literature Center are produced by Sigma-Aldrich Corporation and offered to you with our compliments, free of charge.

What software do I need to view the "Digital Documents" listed for most items?

Adobe Reader is the preferred software for viewing the PDFs available through the Literature Center. You can download this software for free at <http://get.adobe.com/reader/>.

Who can I contact if I experience problems with the Literature Center site?

If you have any difficulties using the site or ordering literature, please contact Sigma-Aldrich Customer Service at 800-325-3010.

What does "Item/Revision" refer to? Do I remember this when placing an order?

Each piece of literature has a corresponding "Item" code. This unique code indicates the material you are requesting. The "Revision" refers to the specific version of the material available, eg. US version. By referencing the "Item" code, our customer service may be able to better identify the piece of literature you want to order.

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